**MATHENGE TECHNICAL TRAINING INSTITUTE**

**END TERM 1 EXAMINATION 2020**

**COMPUTER SUPPORT AND MAINTENANCE**

**CLASSES: J20CCIT M2.**

**INSTRUCTIONS: Answer all the questions.**

1. State five input devices and mention their use.

5mks

1. State five output devices and mention their use.

5mks

1. Briefly explain the difference between Passive and Active maintenance. 6mks
2. Briefly explain the difference between ROM and RAM. 6mks
3. Compare magnetic discs to Optical Discs siting pros and cons of each. 10mks
4. Briefly explain four power supply problems. 8mks
5. Compare FAT 16 to FAT 32 File Systems siting pros and cons of each. 10mks
6. Compare magnetic discs to Optical Discs siting pros and cons of each. 10mks
7. Assume you are an I.T. Manager in company and you have been tasked with procuring Computers what factors would you consider. 10mks